## PERSONAL INFORMATION

# Suzan Khaldoun Alhasan



Aleppo – Almerdian Street

**Q21-2251028 0955 913 741** 

Female - 01 / 01 / 1986 - Single

JOB APPLIED FOR

Bank teller - Customer Service Officer.

**WORK EXPERIENCE** 

2016 - Present

Syria International Islamic Bank

Receptionist .

2013 - 2014

Radiology Imaging Center

Accounting + archiving works using spreadsheets.

2011 - 2012

**ICDL** Testing Center

Working on word-processing, databases, spreadsheets + e.mail and internet.

### **EDUCATION AND TRAINING**

Graduated from Faculty of Economics of Aleppo - department : Computer and Information Systems in Economics, Management and Accounting 2011 .

PERSONAL SKILLS

Mother tongue(s)

Arabic

Other language(s)

English: Independent user

French: Basic user

Common European Framework of Reference for Languages

Communication skills

Ability to communicate effectively with superiors, colleagues and clients .

## Job-related skills

- Flexibility: Adapt successfully to changing situations & environments.
- Lifelong learning : Continues to learn throughout life. Develops the competencies needed for current & future roles .
- Ability to work well under pressure .
- Ability to work effectively in a team setting .

## Digital competence

SELF-ASSESSMENT				
Information processing	Communica tion	Content creation	Safety	Problem solving
Proficient user	Independent user	Basic user	Proficient user	Independent user

## ICDL certificate holder

Competent with most Microsoft Office programmes.

### ADDITIONAL INFORMATION

### Courses

- Full accounting course & accounting programs (Afak, Albazaar, Alameen and Aledary).
- Commercial & advertising design course using Photoshop and Corel Draw .
- Computer maintenance course (software & hardware ).

# Otherskills

- Good command of photo editing software gained as an amateur photographer .
- Able to take on responsibility .
- Good organisation, with attention to detail .